

Abhishek Verma

+91 6395216088 | it.abhishek222@gmail.com | [linkedin.com/in/abhishek-verma-ab8a5b222](https://www.linkedin.com/in/abhishek-verma-ab8a5b222)

Professional Summary

System Administrator with 3+ years of experience managing Windows Server, Linux, AWS Cloud, Active Directory, Microsoft 365, Firewall Security, Backup Solutions, and Enterprise IT Infrastructure. Experienced in cloud administration, server deployment, network services, security operations, troubleshooting, and technical support. Skilled in Windows Server 2016/2019/2022, Ubuntu Linux, AWS, DNS, DHCP, Group Policy, VMware, WSUS, and enterprise system administration.

Professional Experience

System Administrator

Feb 2025 – Present

DigiMantra Pvt. Ltd.

- Managed AWS cloud infrastructure including EC2, S3, IAM and CloudFront.
- Deployed and maintained web applications on Ubuntu Linux servers using Apache.
- Hosted WordPress and PHP applications with SSL certificates and virtual host configurations.
- Deployed and managed Node.js applications through Apache Reverse Proxy.
- Administered Ubuntu Linux servers including user management, monitoring, security hardening, and package management.
- Configured Sophos Firewall, VPN connectivity, and network security policies.
- Managed Active Directory and Microsoft 365 environments including user provisioning and license management.
- Performed server monitoring, patch management, troubleshooting, and incident resolution.
- Maintained infrastructure documentation, backup procedures, and compliance standards.

Windows Administrator

Oct 2024 – Feb 2025

IDS Infotech Pvt. Ltd.

- Administered Windows Server 2019 and 2022 infrastructure including AD DS, DNS, DHCP, and File Services.
- Managed user accounts, security groups, OUs, password policies, and Group Policy Objects.
- Supported over 80 users and 100+ endpoints including desktops, laptops, printers, and plotters.
- Performed server installation, configuration, patch management, and software deployment.
- Managed incidents and service requests through OTRS ticketing system.
- Provided Tier-1 and Tier-2 technical support.
- Configured and managed Check Point Firewall, Bitdefender Endpoint Security, and Seqrite Antivirus.
- Performed backup, disaster recovery, data restoration, and LTO archival operations.
- Supported LAN infrastructure and maintained security compliance.

System Administrator

May 2023 – Oct 2024

Studio Ardete Private Limited

- Managed Windows and Linux server environments across the organization.
- Configured and administered Sophos Firewall and network access control policies.
- Installed and maintained Windows 10/11, Ubuntu Linux, and enterprise applications.
- Managed endpoint protection and antivirus deployment.
- Implemented backup and recovery solutions using NETGEAR NAS.
- Performed troubleshooting, software installation, hardware maintenance, and end-user support.
- Supported LAN administration and infrastructure maintenance.
- Coordinated IT asset procurement, inventory management, and vendor support.

Network Engineer

Nov 2022 – May 2023

Incredimate Studio Private Limited

- Provided IT infrastructure support for more than 750 users.
- Administered Windows Server 2016 and 2022 environments including AD DS, DNS, DHCP, and File Services.
- Managed Linux systems including user administration, package management, and troubleshooting.
- Supported Microsoft 365, Exchange Admin Center, and email administration.
- Managed Azure Entra ID identities and AWS resources including IAM, EC2, and S3.
- Worked with WSUS for Windows patch management and updates.
- Managed Active Directory user lifecycle and Group Policy administration.
- Utilized ConnectWise, VNC, and Remote Desktop tools for technical support.
- Maintained software licensing records and IT documentation.

Technical Skills

Operating Systems: Windows Server 2016/2019/2022, Windows 10/11, Ubuntu Linux

Cloud Platforms: AWS (EC2, S3, IAM, CloudFront), Azure Entra ID

Server Administration: Active Directory, AD DS, Group Policy, User Administration, File Server Management

Networking: DNS, DHCP, TCP/IP, LAN Administration, VPN, Network Troubleshooting

Microsoft Technologies: Microsoft 365, Exchange Online, Exchange Admin Center, Microsoft Teams

Security: Sophos Firewall, Sophos XDR, Bitdefender, Seqrite, ESET

Backup & Recovery: NAS Backup, LTO Backup, Disaster Recovery, Data Restoration

Support Tools: OTRS, ConnectWise, ScreenConnect, VNC

IT Operations: Incident Management, Service Desk, Technical Support, IT Infrastructure Management, Troubleshooting

Certifications and Training

Cisco Certified Network Associate (CCNA)

Network Bulls

Education

Bachelor of Technology (B.Tech) in Computer Science and Engineering

Dev Bhoomi Group of Institutions

2019 – 2022